Vet services

RAF Feltwell clinic provides care to members' pets

Story and photos by MSgt. Scott Martin **Public affairs**

When it comes to veterinary care for pets, many people assigned here have probably considered using the services of a civilian veterinarian. One look in the Yellow Pages erally two days out of the week." reveals there are many vets to choose from in East Anglia.

But pet owners here need not necessarily let their fingers do the walking when they can make the short drive to the U.S. Army clinic's veterinary veterinary clinic at RAF Feltwell — and it will probably cost them less to do it.

The clinic's primary animal medical mission is to serve the veterinary needs of the U.S. military working dogs in this country. But when they're not doing that, the clinic staff is available to treat pets of all kinds, said, "but we can't even if only for a few days a week.

The clinic comprises one traveling doctor based at RAF Croughton, who shuttles among the U.S.-administered bases in Britain, two full-time workers and several volunteers. The staff offers many of the same services any other veterinary clinic offers, but on a limited scale.

"(The doctor) comes up one day for surgery and one day for the clinic," said Chloe Sauls, the clinic's operations clerk. "We try to keep them to Tuesdays and Wednesdays, but there are no set days a week; just gen-

In that time, "we generally see about a

hundred animals,' said Army Sgt. Paul Mochmer, technician.

For the most part, clinic services fall into two categories: Ext. 7097 to make an apvaccinations and surgeries, Mochmer

ally do two surgeries on a (day)." When it comes to surgery, spaying and

pointment.

neutering are by far the most common procedures, said Army Capt. Brian Moore, U.S. Army Veterinary Detachment, United Kingdom/Ireland Division. But there are a variety of other services offered.

"We do some eye surgery, like exterior structures of the eye," he said. "We do tumor removals and second opinions a lot."

The doctor can also do dental work, but only at RAF Croughton, his main office, where the dental equipment is located.

One service the clinic staff cannot pro-

vide is X-rays, since it has no X-ray machine.

Clinical appointments are "It someone wants X-rays, they have to available from 8 a.m. - 3:15 go to an off-base p.m. one day each week. Call clinic," Moore said.

But not every pet owner visits the clinic for medical services. Because the clinic operates on a self-suf-

do a hundred surgeries in a day. We gener- ficiency basis, the staff sells a variety of petrelated products to help generate enough profit to keep the clinic open. These products include flea and tick shampoos, (heart) medicine, dips, house-treatment products, vitamins, ear-cleaning medicines and other

> "We can't sell things like collars and leashes," Sauls said. "It has to be a medical item. It can't have anything to do with grooming or cosmet-

Moore stressed people should understand the Feltwell clinic is only one of several bases in his area of responsibility, which covers all U.S.administered military bases in the United Kingdom. That's why he's only available here two days a week. Only Sauls and Mochmer are at the clinic five days a week, to carry out the administrative functions required to keep the clinic

Except for emergencies, all pet care is done by appointment. Pet sick call is one day a week the day varies according to the doctor's schedule — from 8 a.m. to 3:15 p.m. Sauls is able to make appointments about a month ahead of time, and she emphasized people should make their appointments as soon as they can within

The clinic staff has a current clientele of

about 3,600 people, and their facility is small and has some limitations. Despite these limitations, there are reasons why people should consider using the clinic for their pet-care needs.

"They don't pay for my time; they don't pay for Sergeant Mochmer's time," Moore said. "If people come in and they want advice, or if they just want to sit down and talk, we'll do that."

Also, the cost of pet-care products is less than it would be at an off-base clinic, since the Feltwell clinic doesn't aim for high profits.

The doctor said he wants to hire one or two other veterinarians who could help expand the clinic's services and appointment days, making clinic services accessible to more people more often. But since the clinic must be self-supporting, the only way to get more vets is to get more

"It's not my clinic; it's (the customers') clinic," the doctor said. "So what they put into it financially, they'll get back out."

For more information about the clinic, its services and other locations where the doctor is available, call Ext. 7097.



Above, Capt. Brian Moore (left) examines Penny, a dog belonging to SSgt. David Yockey and his wife, Mandy. Left, Chloe Sauls stocks the medical care prodocts available for sale at the RAF Feltwell veterinarian clinic.



Sqt. Paul Mochmer fills a hypodermic needle as he prepares to sedate a dog awaiting surgery. In the background, Capt. Brian Moore operates on another dog while clinic volunteer Amber Duke watches.

